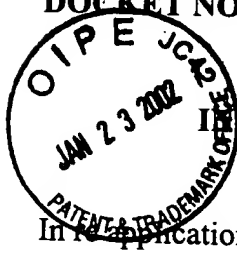


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THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

#13/B(10)  
Amdt  
1.25.02

In re application of:

**Shankar Vaidyanathan, Philip Lucido and Sundeep Bhatia**

Serial No.: 09/191,757

Group Art Unit: 2122

Filed: November 13, 1998

Examiner: A. Khatri

For: Automatic Help System for Reference Information

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I, Thomas E. Watson, Registration No. 43,243 certify that this correspondence is being deposited with the U.S. Postal Service as First Class mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.

On October 31, 2001,

  
Thomas E. Watson; Registration No. 43,243

**BOX AF**

Honorable Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Dear Sir:

**AMENDMENT**

In response to the Office Action dated September 4, 2001, the shortened statutory period for response to which expiring December 4, 2001, reconsideration of the Office Action and allowance of the present application is respectfully requested in view of the following amendments and remarks.

S. E. S. S.  
1/25/02

B